

# NCompass Mobile 11

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Extend the power of NCompass Advanced Retail into the hands of your delivery drivers and service engineers.

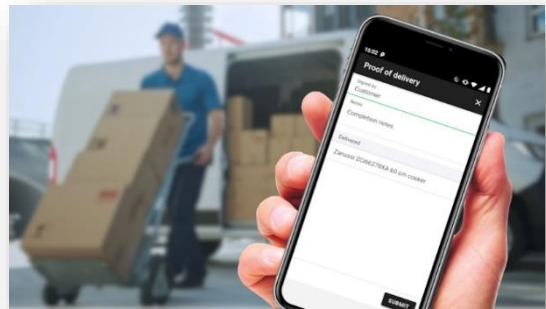
## Standard Edition

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Running as a dedicated application on your Apple or Android Device, NCompass Mobile downloads all the necessary delivery and service call information to your device. Removing the need for paper-based delivery notes, and manual field call completion at the end of each day. Whilst providing the tools to record proof of delivery and photo evidence of installations!

### Key Features Include:

- Receive live status updates for every call
- See at a glance the current status of all calls
- Rapidly identify calls which are overdue
- Automatically notify customers by text when your engineer is on their way
- Reduce calls from customers and engineers
- Accurately record timings & costs for calls
- Improve call assignment efficiency and turnaround
- Full stock details for delivery
- Capture serial numbers with automatic update
- POD instantly available in-store
- GPS Tracking & Advanced Routing Services



## Professional Edition

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If your NCompass system includes the Service module, the professional edition of NCompass Mobile includes a range of enhanced features for any service calls scheduled. In addition to the customer details, the engineer can view the product, fault, and full history of the scheduled Service Job. Details of any charges so far are included along with indication as to it they have been invoiced.

### Key Features include:

- Includes all Standard Edition Features
  - View product / fault details
  - Existing job history available – keep your engineers informed
  - Confirm outstanding balance while with the customer
  - Add notes, images, costs and charges to the job
  - Record payments from the customer
  - Print receipt with optional portable printer (selected platforms)
  - Update job status
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