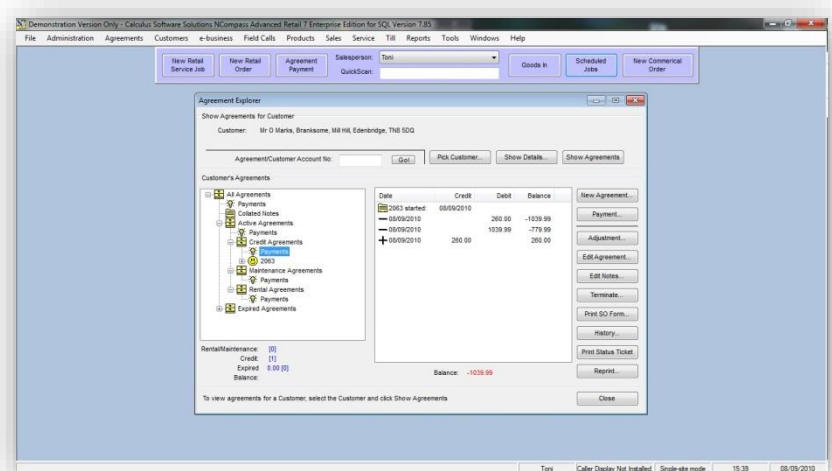


Rentals

Whether you have 20 rental accounts or 20,000 the NCompass Rentals module is ready to help you. The system will allow your accounts staff to manage accounts, temporarily stalling arrears letters for example, whilst still giving you full information and ultimate control, with severe arrears automatically being escalated to the management report.

Features of the Rentals module include:

- Create multiple rental agreements per customer
- Allocate multiple items to each agreement
- Add and remove items on active agreements, with any balance correction required automatically calculated
- Support for different payment frequencies
- Handles part or multiple payments seamlessly
- Detailed correction system with full tracking
- View full payment history for a customer, or drill down to an individual agreement
- Automatic reminder letters to improve your cash flow
- Fully-controllable arrears system supports multiple arrears level letters, with one-off or general overrides for individual agreements, with management report for severe arrears
- Intelligent arrears letters system lists multiple arrears on one letter per customer
- Batch payment support
- Schedule future rate changes in advance
- Integration with field call delivery module
- Print your rental agreements at point-of-sale



With NCompass Enterprise Edition:

- BACS / AUDDIS integration including multiple BACS accounts
- Create claim files for submission to your bank at the touch of a button, all updated automatically as you create, amend and terminate agreements
- Control automatic reclaims for failed payments
- Import GIRO and Standing Order payments